



LANCASTER HEALTH CENTER

LOCATIONS

Duke Street
625 South Duke Street
Lancaster, PA 17602

Bright Side
515 Hershey Avenue
Lancaster, PA 17603

Water Street
304 North Water Street
Lancaster, PA 17603

Reynolds Middle School
605 West Walnut Street
Lancaster, PA 17603

New Holland Avenue
802 New Holland Avenue
Suite 200
Lancaster, PA 17602

BOARD OF DIRECTORS

Alisa Jones, President & CEO

Hilda Shirk, past President & CEO

Jeff Bleacher, Vice Chair

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Stephen W. Cody, Emeritus member

Theodora M. Chairsell, Emeritus member

2019 Fiscal Year *Annual Report*

OUR MISSION

*Delivering high-quality and
compassionate healthcare to all.*

YEAR IN REVIEW

Total patients **21,494**

Total visits **84,570**



67,922

TOTAL MEDICAL VISITS



15,442

TOTAL DENTAL VISITS



780

MENTAL HEALTH VISITS



426

OTHER PROFESSIONAL CARE VISITS

717-299-6371 *Our website is now multilingual!* lancasterhealthcenter.org



FINANCIAL HIGHLIGHTS

TOTAL REVENUE: \$18,006,057

Patient service revenue, \$11,301,630
U.S. Dept. of H&HS grant, \$2,360,720
Other grants, contributions, and contract services, \$4,343,707

TOTAL EXPENDITURES: \$17,392,624

Programs, \$13,224,414
Management & support services, \$4,042,652
Fundraising, \$125,558

PATIENTS BY ETHNICITY:

Latino **59%**

Non-Latino **39%**

TOTAL NUMBER OF LANGUAGES SPOKEN: 47

English **56%**

Spanish **35%**

Nepali, Burmese, Swahili, & Other **8%**

PATIENT PAYMENT TYPE:

Medicare **12%**

CHIP **3%**

Uninsured **10%**

Commerical Insurance **16%**

Medical Assistance **59%**

THANK YOU

for joining us in upholding healthcare as a human right.

Support healthcare for all:

<http://bit.ly/supportLHC>

"Knowing I can count on a quick and efficient referral process has helped to ease my stress. Lancaster Health Center has been a champion for my son and me. They work tirelessly to make our patient experience positive and comfortable. We are so lucky to have people who are community-focused serving the diverse population that is our Lancaster!"

